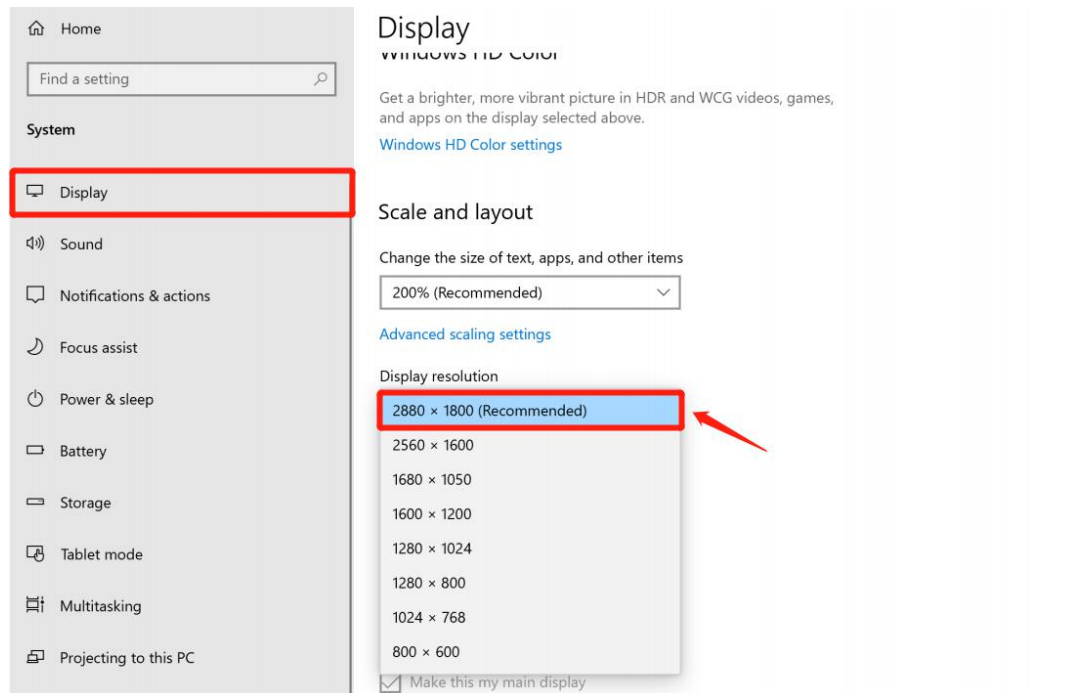


## Resolution Setting for Windows

Right Click Desktop > Display Setting



Select and rearrange displays

Select a display below to change its settings. Some settings are applied to all displays.

## Why can't my external monitors reach 4k resolution?

1) Please check whether your 3 external displays support 4K resolution. If the laptop supports 4K but the display does not support 4K, it will not extend the 4K resolution of the laptop;

2) For the DP port, it could reach 1080p.

3) If you are using a Windows laptop, please go to

<https://www.intel.com/content/www/us/en/products/docs/graphics/graphics-command-center.html> to download Intel graphics command center.

Here, you can clearly see the default resolution of your laptop's graphics card. And it will automatically make a decision that best suits its output resolution.

The image shows two screenshots from the Intel website. The top screenshot is a search results page for 'intel graphics command center'. The search bar contains the text 'intel graphics command center'. Below the search bar, there are tabs for 'All Results', 'Products', 'Support', 'Downloads', 'Specifications', 'Developers', 'Partners', 'Forums', and 'Corporate'. The 'Specifications' tab is selected and highlighted with a red arrow. Below the tabs, there are search filters and a list of results. The first result is 'Intel® Graphics Command Center', which is highlighted with a red box. The second result is 'Intel® Server GPU Data Center Graphics'. The third result is 'Intel® Iris® Xe Max Graphics - Discrete GPU for PCs'. The fourth result is 'Data Center Graphics for Cloud Gaming and Media Streaming'. The bottom screenshot is the product page for 'Intel® Graphics Command Center'. The page features a large banner with the text 'Intel® Graphics Command Center' and a 'Download it here ->' button, which is highlighted with a red box. Below the banner, there are sections for 'Features', 'Download', and 'More Resources'. The page also includes a section titled 'Effortlessly Optimize Your Gaming Experience' with a detailed description of the software's capabilities.

4) If you want the external monitor to achieve a higher resolution, you can adjust it manually. I have attached a picture for you to guide you through the setup operation. But if you are here, you still cannot set a higher resolution, either your laptop does not support the external display to reach a higher resolution when multi-screen expansion, or your external display does not support a higher resolution Resolution.

