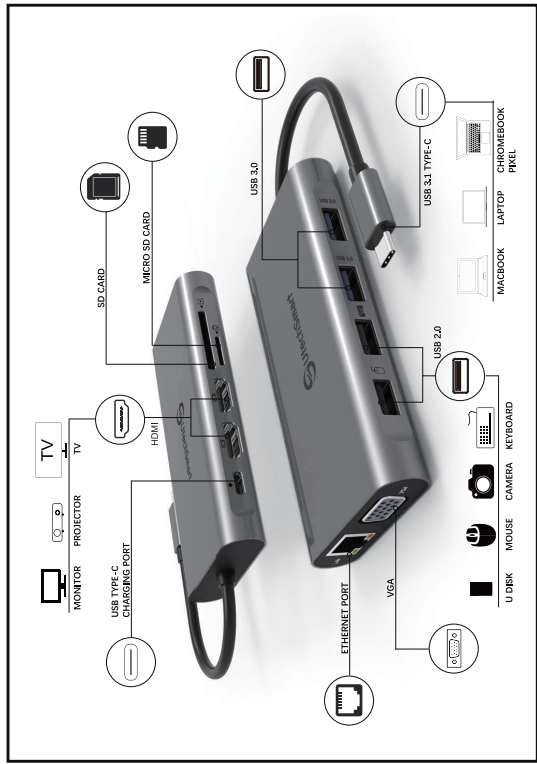


User Manual

11-in-1 Premium USB C Docking Station with Ethernet, HDMI, VGA, SD/TF Card Reader & Power Delivery 3.0



Model: UCN3270



Attention

USB-C is a new and complicated technology and not all USB-C devices are created equal. Each manufacturer can set up each device model to support different levels of data, video and power.
To ensure your host device's USB-C capabilities can be fully compatible with our usb c hub, please make sure your device is equipped with USB-C 3.1 Gen2 or thunderbolt 3 port which supports DisplayPort Alternate Mode.
You are welcome to contact us at service@utechsmart.com for assistance. Please be sure to provide the order id, your issue & your laptop model so that we can better assist you.

There are three main points that cause the incompatibility:

1. Display port incompatibility problem-Not all USB-C connections support video signal transfer.
2. Insufficient power -our USB C Docking Station requires about 8W of power, and some OEM adapters only provide enough power to run the laptop that they come with. If you are presented with a warning, you may wish to consider purchasing a power supply that provides more than your OEM power supply does.
3. Apple system restrictions - OS system only could extend an external monitor via one usb c port. If you would extend more monitors, you need to install windows system on your device or extend the display via multiple usb c port. It was an issue with the current Mojave software.

If you have any problem, just contact us at service@utechsmart.com

We hope that you enjoy the experience in the use of our product!
Thank you for your support and purchase!

UtechSmart 11-in-1 Docking Station

1 • Type-C Charging Port	1 • Gigabit RJ45 Port
2 • HDMI 4K Output Ports	1 • VGA port
1 • SD Card Slot	1 • Micro SD Card Slot
2 • USB 3.0 Type-A Ports	2 • USB 2.0 Type-A Ports

Function Port Introduction:

Type-C Charging Port: Supports PD(power delivery) charging via USB-C female port(unidirectional). Max 100W power pass through, power voltage identifies intelligently between 14.5V/20V.
Gigabit RJ45 Port: Supports 1000Mbps.
2 • HDMI 4K Output Ports: Up to 4K@30Hz.
VGA port: Max up to 1920x1080@60Hz.
SD Card & Micro SD Card Slot: Read: up to 104MB/s, write: 30-60MB/s.
2 • USB 3.0 Ports: Support SuperSpeed USB3.0, USB 3.1 Gen 1. Max up to 5Gbps data transferring rate and 4.5W (5V/900mA) power output.
2 • USB 2.0 Type-A Ports: 480Mbps data transferring rate.

Supported Systems:

Supported Operating Systems: MacOS X Yosemite to MacOS Catalina 10.15.3. Windows 7/8/10 up to 18363.476, Google Chrome OS up to 67.0.3396.26. Other OS' may work but are not necessarily supported.

How To Set Up:

1. Plug in your laptop charger to your laptop.
2. Plug in your external peripheral to the hub.
3. Plug the dock into the USB-C port of your laptop or other USB-C devices.

Extend Mode:

External monitors will display different content from laptops. For windows system laptop, please select "Multiple Displays" as "Extended Desktop". For Apple laptop, it supports only a single external monitor.

Note: The native thunderbolt 3 ports on MacBook use the single-stream Tree, you can use the third party software or more thunderbolt 3 ports to achieve 2 or 3 external monitors with different content.

Mirror Mode:

External monitors will display the same content as laptops. For apple laptop(macbook), please select the check box of Mirror Displays. For windows system laptop, please select "Multiple Displays" as "Clone Displays".

Triple Display:

UtechSmart Triple Display USB C Docking Station supports single or duplicate HDMI display up to 3840x2160@30Hz for Apple Computers. For windows laptop, only supports a single HDMI display up to 3840x2160@30Hz. Once using the VGA port, the resolution will be limited to 1920x1080@60Hz.

If your laptop is Intel Graphics Card, one of 4 monitors will be no display. Only three screens will display including laptop's screen. But you could choose which monitor no display.

Compatibility List:

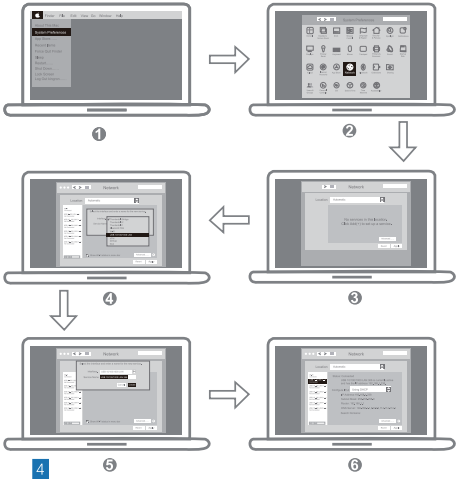
Full compatible with these devices(Both Data Transfer And Charge)
1)Macbook 2016/2017/2018
2)Macbook Pro 13"/15"/2016/2017/2018/2019/2020/2021/2022
3)Google Chromebook 2016/2017/2018 and up
4)Microsoft Lumia 950/950L
5)Huawei Matebook 2016/2017/2018. An extra 60W power plug needed for power delivery to work.
6)Dell XPS 13/15. An extra 60W power plug needed for power delivery to work.
7)Xiaomi Air 2016/2017/2018 12.5" and up
8)HP Spectre Notebook 2017/2018 13" and up
9)Palm Pro (only for ios 13.0 and up)
10)Acer Aspire R13/R15 Nitro/V17 Nitro
11)Acer Predator 15/17/Helios 500/Triton 900
12)Asus Zenbook Pro UX550/UX580/UX391/Duo UX581
13)Asus Ling Yoo 3, Ling Yao 3PR0, Ling Yao X Series
14)Lenovo ThinkPad 25/P1/P53/T490/T590/T480/T490s/P73/P53/X390/X 12-inch
15)Lenovo ThinkPad X1 Carbon/X1 Extreme/X1 Yoga/X1 Tablet

Do the following to achieve the newest incompatible sheet:

1. Enter the product description page on Amazon.
2. See the 'User Guide.pdf' document under the 'Product guides and documents'.
3. If your laptop model is not included, please contact us at service@utechsmart.com.

Warning:

1. If using a MacBook for Ethernet connectivity, do the following:
Click "System Preferences", "Network", click "+" and select USB 10 / 100 / 1000 LAN to create an application (Click on the app to show USB 10/100/1000 LAN green, connected successfully).
2. For MacBook video troubleshooting, view this video: <https://www.youtube.com/watch?v=nmok6NDJyc>



3. Your new USB C Docking Station does not support a wired LAN connection for the Nintendo Switch. We are working on addressing this issue.

4. This docking station will not support three simultaneous 4k HDMI monitors. To connect three external monitors, your resolution will be limited to 1920 x 1080 @ 30Hz. Once you connect VGA port, the resolution of external monitors also will be 1920 x 1080 @ 30Hz.

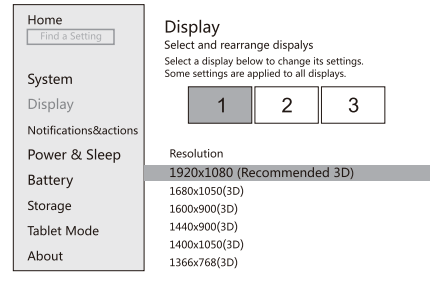
5. When connecting an external hard drive or multiple devices to this port replicator, you may see "USB Power Consumption is too high" and your USB-C port replicator may cease working. This is normal self-protection activity for when USB connections exceed 1A of power. Unplug your docking station, restart your laptop, and your port replicator will work properly again.

Collage mode

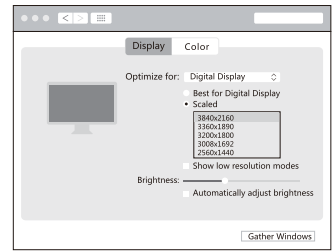
This version don't support collage mode.

Resolution Setting for win 10&Mac

Right Click Desktop > Display Setting



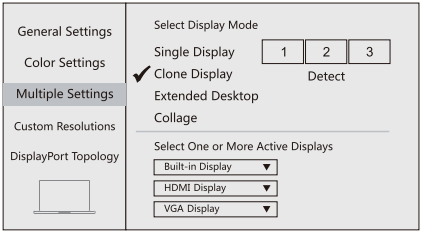
Apple Icon > System Preferences > Displays



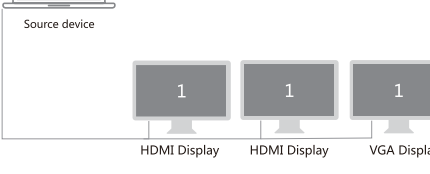
Display Setting for win 10

1.Clone mode

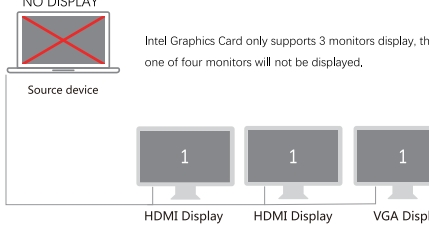
Right click desktop >Graphics Settings > Display



③. Other Graphics Card (e.g. AMD)

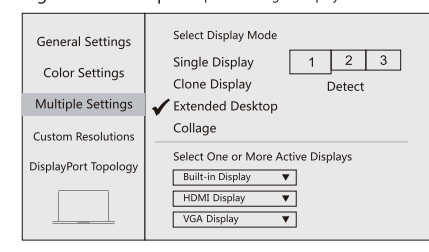


②. Intel Graphics Card

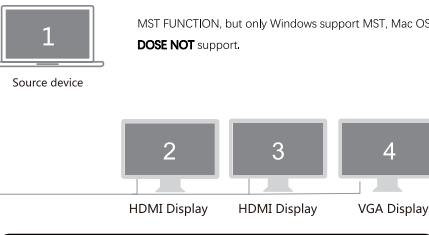


2.Extended Desktop

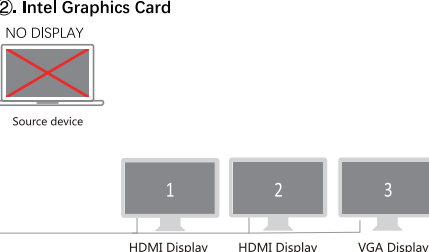
Right click desktop >Graphics Settings > Display



①. Other Graphics Card (e.g. AMD)



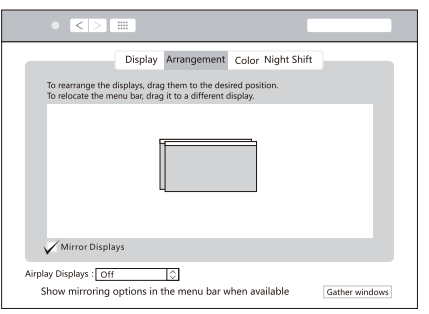
②. Intel Graphics Card

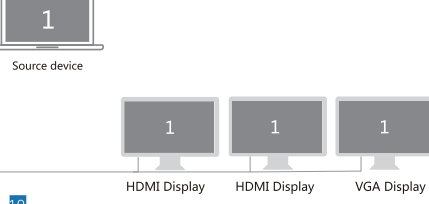


Display Settings for Mac

1.Mirror Display

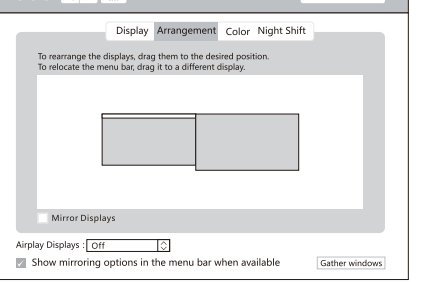
Apple Icon > System Preferences > Displays

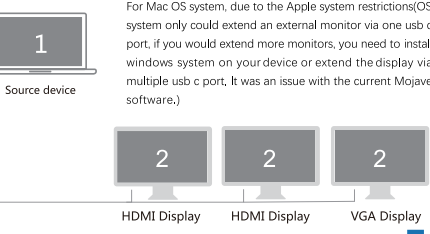




2.Extend Display

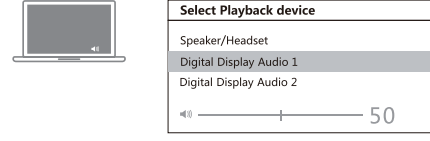
Apple Icon > System Preferences > Displays





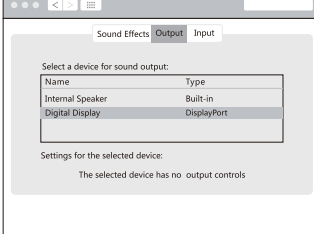
Sound Settings for win10

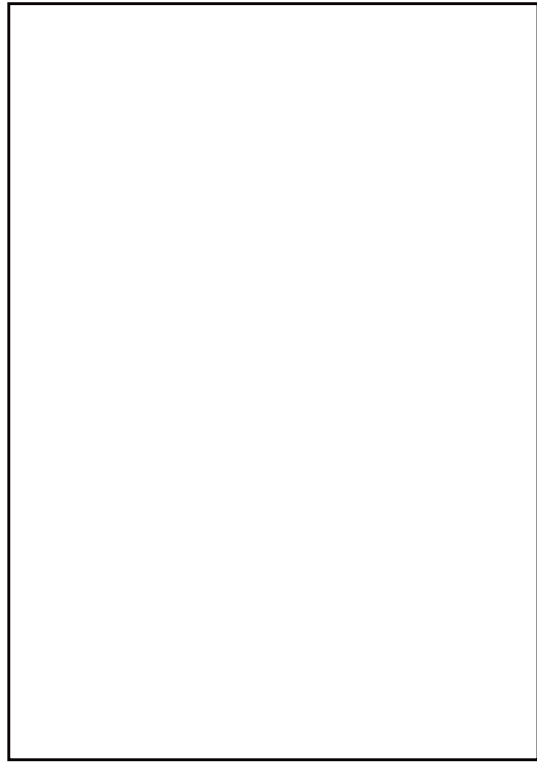
Select Playback device

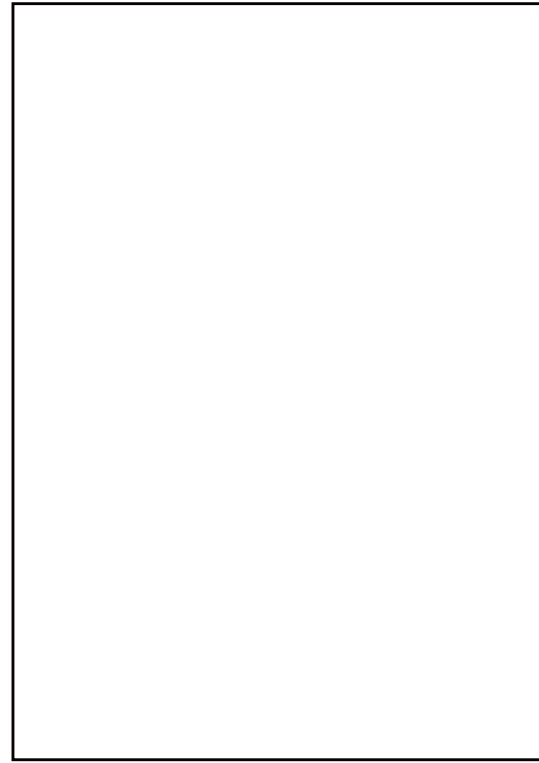


Sound Setting for Mac

Apple logo>System Preferences > Sound







Package Includes:

1 X UtechSmart Multiport USB C Docking Station
1 X User Manual
1 X Travel Pouch
12-month Warranty

After-Sales Service:

Need help with parts, assembly, technical support or warranty?
Please contact us:
US: service@utechsmart.com
EU: susupport@utechsmart.com
Amazon
US: <https://www.amazon.com/utechsmart>
DE: <https://www.amazon.de/utechsmart>
UK: <https://www.amazon.co.uk/utechsmart>
For more technical support and product info, please visit:
<https://utechsmart.com>

